

Job Title: Bilingual Community Health Worker
Job Description

Location: Fresno, CA

Classification: Non-Exempt

Compensation: Part-time (hourly rate)

Anticipated Start Date: January 12, 2026

Job Overview: The United We Lead Foundation (UWLF) is seeking a compassionate and motivated Bilingual Community Health Worker (CHW) to join our team. The CHW will play a key role in promoting health education and access to services for underserved communities, including migrant and English Learner families. This position requires a bilingual individual to effectively communicate and engage with diverse populations in both English and Spanish.

Responsibilities:

- Provide community-based health education and outreach that promotes wellness and awareness of available health and social service resources
- Conduct culturally responsive outreach and direct, staff-supported enrollment assistance into public service programs, including CalKIDS and programs within the California Community Resource Guide
- Serve as a liaison between community members, healthcare providers, and social service agencies to ensure access to medical, mental health, and public benefit services
- Assist individuals and families with navigating health and social service systems, including appointment scheduling, understanding health insurance options, and completing benefit applications
- Deliver hands-on enrollment assistance that results in confirmed application submissions, including documentation collection, interpretation, and coordination with administering agencies
- Conduct needs assessments and provide individualized support tailored to family health, wellness, and social service needs
- Support and assist in the coordination of health-related events, workshops, trainings, and enrollment initiatives in community and school-based settings
- Implement outreach and enrollment activities using multiple strategies, including one-on-one support, in-person events, phone banking, and community canvassing
- Maintain accurate, confidential records of outreach, enrollment, and client interactions in compliance with organizational, grant, and regulatory requirements
- Adapt outreach strategies and service focus as program priorities shift, demonstrating flexibility and readiness to pivot in response to emerging community and statewide needs
- Collaborate with healthcare professionals, social service organizations, and community partners to enhance service coordination and outcomes
- Support the development and distribution of culturally appropriate educational materials to improve health literacy and program awareness
- Promote health literacy on topics such as preventive care, nutrition, mental health, chronic disease management, and access to public benefits

• Engage with community members and leaders to build trust, encourage participation, and strengthen community partnerships

Qualifications:

- High School Diploma or equivalent; some college coursework or certifications in community health or related fields preferred.
- Fluency in both English and Spanish (written and spoken) is required.
- CHW certification preferred, or 2,000 hours of experience or 3 years of similar volunteer or paid work related to the position.
- Experience working with underserved or immigrant populations is a plus.
- Strong communication skills, both verbal and written, with the ability to work effectively with diverse groups.
- Ability to work independently and as part of a team.
- Compassionate, patient, and empathetic approach to working with individuals in need of support.
- Knowledge of local healthcare systems, resources, and social services in Fresno, CA.
- Must be comfortable working in an in-person setting.
- Valid driver's license and access to reliable transportation are required.

Physical Abilities:

• The incumbent must be able to function effectively indoors in an office environment, engaged in work of a moderately sedentary nature. Requires ambulatory ability to move to various offices and locations. Requires sufficient hand-eye-arm coordination to use a computer keyboard and other office equipment. Requires sufficient visual acuity to read documents and instructions. Requires sufficient auditory ability to carry on routine conversations. Requires the ability to operate a motor vehicle. Requires the ability to make home and site visits. Requires the ability to bend over, reach overhead, stoop, crouch, twist, push, pull, move, lift and/or carry 0 to 25 pounds to wait height.

Mission Alignment:

- Dedicate themselves to UWLF's mission and vision, adopting a "whatever-it-takes" attitude in helping our community success and thrive.
- Understand that relationships are essential to working with students, families, and community partners.
- Believe our students have strengths and assets and build on these strengths in their work.
- Maintain a positive attitude and a solution-based approach to challenges in the workplace.
- Be an active participant in a supportive and demanding professional community that fosters respect, trust, honesty, risk-taking, open-mindedness, flexibility, collaboration, and continuous improvement.

Licenses and Certificates:

• Requires a valid California driver's license. If using a personal vehicle in the course of employment, it must have proof of liability insurance required by law.

Revised: 12/11/24

- DMV Driver record printout
- Must furnish their own transportation (mileage and gas will be reimbursed)

Work Location: 3302 N Blackstone Ave - Suite 221 - Fresno, CA 93726. Willingness to drive to multiple sites/locations/events at any given time is a must!

Modality: Hybrid (80% in-person work / 20% virtual – depending on need)

Compensation: Part-time (hourly rate)

NOTE: The compensation for this position is competitive and commensurate with experience. Please note that this part-time position is contingent upon continued funding and organizational needs. As such, employment is subject to review and potential renewal based on these factors.

Compensation scale: \$18-25 per hour based on experience.

Revised: 12/11/24